



RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

2016 DEC -2 P 12: 57



ANDREW O. ISAR

4304 92ND AVENUE NW GIG HARBOR, WA 98335 TELEPHONE: 253.851.6700 FACSIMILE: 866.474.3630 WWW.MILLERISAR.COM

Via Overnight Delivery

December 2, 2016

Docket Control Center Arizona Corporation Commission 1200 W. Washington Street, Room 108 Phoenix, Arizona 85007-2996

Re: Magna5 LLC (fka X5 OpCo LLC) Name and Address Change Notice, Docket No. T-

20946A-16-0414

Dear Sir/Madam:

Magna5 LLC (fka X5 OpCo LLC) submits to the Arizona Corporation Commission ("Commission") amended Sheet No. 44 to its replacement tariff, Arizona C.C. Tariff No. 2, submitted in the above referenced matter. This Sheet is amended to update current Company contact information.

Thank you for you for attention to this matter. Questions may be directed to the undersigned.

Sincerely,

MILLER ISAR, INC.

Andrew O. Isar

Regulatory Consultants to Magna5 LLC

Enclosures

Arizona Corporation Commission

DOCKETED

DEC 02 2016

DOCKL TELES

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. PAYMENT ARRANGEMENTS, Continued

2.5.7. Disputed Bills, (Continued)

Customer inquiries or complaints regarding Service or accounting may be made in writing or by telephone to the Company at:

Magna5 LLC 2828 N. Harwood Street, Suite 1700 Dallas, TX 75201 Telephone: 888.765.6682

Any objection to billed charges should be reported promptly to the Company. If after investigation and review by the Company, a disagreement remains as to the disputed amount, the Customer may file an appropriate complaint with:

Arizona Corporation Commission Consumer Services Section 1200 West Washington Street Phoenix, Arizona 85007

Phoenix Office: 602-452-4251 or (800)222-7000 Tricson Office: 520-628-6550 or (800)535-0148

Toll Free:

800.222.7000

Web Site: http://www.azcc.gov/divisions/utilities/consumerservices.asp

2.5.8. Late Payment Charges

Collection procedures are not affected by the application of a late payment charge.

2.5.9. Credit Limit

Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of Services for any monthly period.

2.5.10. The Issuance of Credit or Payments

Customers may contact Company for resolution of billing disputes by telephone to Company's Customer Service at 888.765.6682 or in writing addressed to the attention of Company Customer Service at 2828 N. Harwood Street, Suite 1700 Dallas, TX 75201. Customer Service representatives are available to address inquiries 24 hours a day, seven days a week.

Issued: November 10, 2016

Effective: December 12, 2016

Issued By: